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# USERS GUIDE G31



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## **1. Product Introduction**

Congratulations on purchasing your e-bike smart display. Before use, please read through this manual. It is important to acknowledge all the **WARNINGS, SAFETY NOTES AND INSTRUCTIONS**. This manual will walk you through assembly, settings and operations of Sciwil display products in easy steps, to facilitate operations on your e-bike.



#### 1.1 Product Name and Model

Product Name: E-Bike Display

Product Model: G31

#### **1.2 Specifications**

- ① Working Voltage: DC 24V/36V/48V/60V/72V
- ② Rated Working Current: 12mA
- ③ Leakage current: <1uA
- ④ Screen Size: 2.4 " OLED (240\*320 dots)
- ⑤ Communication Type: UART (by default) / CAN
- 6 Working Temperature: -20°C ~ 70°C
- ⑦ Storage Temperature: -30°C ~ 80°C
- ⑧ Waterproof Rating: IPX6

#### **1.3 Functions**

- 1.3.1 Boot password
- 1.3.2 System unit switch (km/h or mph)
- 1.3.3 Speed display:

real-time speed (SPEED), max speed (MAX), average speed (AVG)

- 1.3.4 Assist Level Control
- 1.3.5 Battery indication: battery capacity, low voltage indication, BMS info display
- 1.3.6 Front light indication: front light status supported by controller
- 1.3.7 Distance: single-trip distance (TRIP), total travel distance (ODO)
- 1.3.8 Riding Time: TRIP TIME
- 1.3.9 Communications port connection, for system maintenance and specs settings



- 1.3.10 Walk assist mode
- 1.3.11 Bluetooth communication, support OTA upgrade via mobile phone
- 1.3.12 Error code indication Simple key pad for easy & clear operation

#### **1.4 Exterior Look and Size**



#### 1.5 Assembly

① Open the holder ring/rubber spacer of the display and fix the display on the handlebar, adjust it to a proper facing angle. Use a M3 Hex Wrench to fix and tighten the screws. Standard fixing torque: **0.8N•m**.



\*Damage due to extra fixing torque is not covered by warranty.



② Make sure your e-bike is powered off, then plug the connector on the display to the connector on the controller (bus) to finish standard assembly.

#### **1.6 Cable Connection**



**Display to Controller** 



Controller to Display

**Controller Connector** 

Sequence No.	Wire Color	Functions
1	Red (VCC)	Display Power Cable
2	Blue (DS)	Controller Power Cable
3	Black (GND)	Display Ground Cable
4	Green (RX)	Display Data Receiving Wire
5	Yellow (TX)	Display Data Sending Wire



#### **1.7 Extended Function:**

Front Light: Brown Wire (Front Light Power+)

White Wire (Front Light GND)

## 2. Display Guide

#### 2.1 Interface Introduction

2.1.1 Display Interface



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- ① Real-Time Speed (RT SPEED): current riding speed
- ② Average Speed (AVG SPEED): average riding speed
- ③ Maximum Speed (MAX SPEED): the max speed during ride
- ④ Total Travel Distance (ODO): total riding distance, max value 99999.9
- (5) Assist Level and Walk Mode: Assist Level 3/5/9 levels, can be changed.
- ⑥ Current Speed and Unit: current riding speed, unit: km/h or mph
- ⑦ Single-Trip Distance and Unit: with accuracy of 0.1, max value 99999.9
- (8) Battery Indication: the current battery level
- (9) Front Light Indication: shows icon when the front light is turned on by display
- Power Indication: real-time motor output power

#### 2.1.2 Setting Interface

MENU			
<b>Basic Settings</b>			
km/h			
OFF			
OFF			

2.2 Key Pad Operation



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2.2.1 Key Pad:

Function/Mode: M, Up/Plus: ^, Down/Minus: V

## 3. General Operations

#### 3.1 Switch On/Off

Keep the display connected with controller, press and hold Mode M for 2s to turn on the display. The display will show complete interface first before entering into riding interface.

When the display is on, press and hold Mode  ${\sf M}$  for 2s to turn off the display.

The display will automatically turn off if no operation happened within 10min and speed remains 0 (the auto-off time can be set in the Settings).



#### 3.2 Assist Level

Press Up  $\checkmark$  or Down  $\checkmark$  to toggle assist levels. Generally, there are 3/5 levels available. The display shows 1 as default start level, level 0 means no pedal assist output. (the selection interface of assist level see below)





Walk Assist Mode



#### 3.3 Interface Switching

Press Mode M to toggle display info among total distance (ODO), singletrip distance (TRIP), current voltage, riding time, average speed (AVG), max speed (MAX).

3.3.1 Item Switching (ODO/TRIP/Voltage/Riding Time)



3.3.2 Speed Mode Switching (AVG/MAX)

Speed mode switching Interface as follows:





77%

365w

**ODO** 

123456 km

6 <sup>km/h</sup>

#### 3.4 Front Light On/Off

For display-controlled front light, press and hold Up  $\uparrow$  for 2s and the front light will be on and the dipped beam icon will be shown in the riding interface. Press and hold Up  $\uparrow$  for 2s the front light will be off, the dipped beam light icon is also off.





Press and hold Down  $\checkmark$  for 2s to enter 6km/h walk assist mode, the current speed shows in the Assist Level section. Release Down  $\checkmark$  to exit walk assist mode. Walk mode switching interface as follow (under walk mode).



\*This function may not be supported by some controllers.

## 4. Settings

Introduction of Setting Operations



 Press and hold Up ▲ and Down ➤ together for 2s to enter the settings interface. You may set Working Voltage, Wheel Size (inch), Magnetic Steel Number, Speed Limit ect. Please refer to Settings P01-P17 for parameters available.

Under the setting interface, you may press Up  $\bigwedge$  and Down to increase/decrease the setting value. The value will blink after being modified. Press Mode M to switch to the next item and save the previous changes automatically.

2. Press and hold Up A and Down V together for 2s again to save the adjusted value and exit the settings interface. Otherwise system will automatically exit and save values after 10 seconds.

#### 4.1 System Unit: km/h or mph

Press Up 🔨 or Down 🗸 to choose metric (km/h) or imperial (mph) unit.

MENU		MENU		
Display Settings Basic Settings		Display Settings	asic Settings	
➡ System Unit	km/h	➡ System Unit	mph	
Brightness		Brightness		
Auto-off	OFF	Auto-off	OFF	
Auto Lamp	OFF	Auto Lamp	OFF	

#### 4.2 Backlight Brightness

Press Up  $\wedge$  or Down  $\vee$  to choose among  $|\sim|||||$  is darkest, ||||| is brightest.

MEN	U
Display Settings	<b>Basic Settings</b>
System	km/h
➡ Brightness	
Auto-off	OFF
Auto Lamp	OFF

<b>Display Settings</b>	<b>Basic Setting</b>
System	km/h
➡ Brightness	
Auto-off	OFF
Auto Lamp	OFF



#### 4.3 Auto-Off

Press Up or Down v to select 1~10min as auto-off time, which means the display will turn off automatically if no operations detected within this period of time. Default Auto-Off time: 5min

MENU		MENU		MENU	
Display Settings Basic Settings		Display Settings Basic Settings		<b>Display Settings</b>	Basic Settings
System	km/h	System	km/h	System	km/h
Brightness		Brightness	1111	Brightness	
→ Auto-off	OFF	→ Auto-off	9min	→ Auto-off	1min
Auto Lamp	OFF	Auto Lamp	OFF	Auto Lamp	OFF

#### 4.4 Auto-Lamp On/Off

Press  $\mathbf{M}$  to turn on or off the front light automatically.

MEN	IU	MENU		
Display Settings Basic Settings		<b>Display Settings</b>	<b>Basic Settings</b>	
System	Metric	System	Metric	
Brightness		Brightness		
Auto-off	OFF	Auto-off	OFF	
➡ Auto Lamp	OFF	➡ Auto Lamp	ON	

Digital scenario or analog scenario switch. \* The current version only supports digital scenario

#### 4.5 Battery Indication

Press Up so r Down v to select among Voltage/Percentage/Off. Battery indicator on the display will toggle among voltage value, battery percentage left and none.

\* Battery percentage display requires system-BMS communications.



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MENU		MENU		MENU	
Display Settings	<b>Basic Settings</b>	<b>Display Settings</b>	<b>Basic Settings</b>	<b>Display Settings</b>	<b>Basic Settings</b>
➡ Battery Ind	Voltage	➡ Battery Ind	Percent	➡ Battery Ind	OFF
EXIT		EXIT		EXIT	

#### 4.6 Wheel Size

Press Up  $\checkmark$  or Down  $\checkmark$  to set the correct wheel size. Default wheel size: 26inch. Incorrect or inaccurate wheel size may lead to incorrect speed display.

Unit: inch, increment 0.1inch.

MENU Display Settings Basic Settings	MENU Display Settings Basic Settings	MENU Display Settings Basic Settings	
<ul> <li>Wheel 12inch Battery 36V</li> <li>Low Battery &gt;</li> <li>Password settings &gt;</li> </ul>	<ul> <li>→ Wheel 31inch Battery 36V</li> <li>Low Battery &gt;</li> <li>Password settings &gt;</li> </ul>	<ul> <li>Advance settings</li> <li>Factory settings</li> <li>Information</li> <li>EXIT</li> </ul>	

#### 4.7 Voltage Level

Press Up  $\land$  or Down  $\checkmark$  to select. Working voltage range: 24~72V.

	MENU		MENU		MENU			
D	isplay Settings	Basic Settings	Display Set	tings Basic Se	ttings	D	isplay Settings	Basic Settings
	Wheel	12inch	Wheel	12	inch		Wheel	12inch
-	Battery	24V	➡ Battery		36V	-	Battery	48V
	Low Battery	>	Low Batt	tery	>		Low Battery	>
	Password settin	ngs >	Passwor	d settings	>		Password sett	ings >

#### 4.8 Low Battery Level

Press Up  $\wedge$  or Down  $\checkmark$  to set low-battery protection level for the vehicle.



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MENU		MENU		MENU	
<b>Display Settings</b>	Basic Settings	<b>Display Settings</b>	Basic Settings	<b>Display Settings</b>	Basic Settings
Wheel	12inch	Wheel	12inch	Wheel	12inch
Battery	36V	Battery	36V	Battery	36V
➡ Low Battery	30.0V	Low Battery	23.4V	➡ Low Battery	0.1V
Password setti	ngs >	Password sett	ings >	Password set	tings >

#### 4.9 Boot Password

Press **M** to enter Passoword Settings. First to set is 4-digit boot password (as shown in the pictures below). Then you can set in turn passwords for setting menu, basic settings, advanced settings and change password.



#### 4.10 Advanced Settings

Press M to enter Advanced Settings. For passwor protected product, enter the corrent passwort and press M to enter Advanced Setting. Press Up  $\checkmark$  or Down  $\checkmark$  to set values, then press M to save and switch to the next item.





#### 4.11 Speed Limit

Press Up sor Down v to set values for speed limit. Min. Value: 10km/h, Max. Value: 100km/h, increment: 1km/h. Default speed limit: 100km/h.

Basic Settings Advanced Settings		Basic Settings Advanced Settings		Basic Settings Advanced Settings	
⇒Speed limit	10km/h	⇒Speed limit	25km/h	⇒Speed limit	45km/h
Current limit	15A	Current limit	15A	Current limit	15A
Auto Cruise	No	Auto Cruise	No	Auto Cruise	No
Assist levels	5	Assist levels	5	Assist levels	5

#### 4.12 Current Limit

Press Up 🔨 or Down 👽 to set values for current limit. Min. Value: 6A,

Max. Value: 50A. Default speed limit: 15A.

Basic Setti Advanced Set	Basic Settings Advanced Settings		Basic Settings Advanced Settings		Basic Settings Advanced Settings	
Speed limit	10km/h	Speed limit	10km/h	Speed limit	25km/h	
→Current limit	6A	→Current limit	15A	→Current limit	18A	
Auto Cruise	No	Auto Cruise	No	Auto Cruise	No	
Assist levels	5	Assist levels	5	Assist levels	5	

#### 4.13 Auto-Cruise

Press Up  $\land$  or Down  $\checkmark$  to turn on or off the auto-cruise function.

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ings ttings
10km/h
15A
No
5

Basic Settings Advanced Settings					
Speed limit	25km/h				
Current limit	18A				
➡ Auto Cruise	Yes				
Assist levels	5				

#### 4.14 Assist Levels

Press Up  $\checkmark$  or Down  $\checkmark$  to select assist level mode: 3 levels / 5 levels.

Basic Setti Advanced Se	ngs ttings	Basic Setti Advanced Se	ings ettings
Speed limit	10km/h	Speed limit	10km/h
Current limit	15A	Current limit	15A
Auto Cruise	No	Auto Cruise	No
➡ Assist levels	3	Assist levels	5

#### 4.15 Torque Level Range

Press Up  $\checkmark$  or Down  $\checkmark$  to select signal voltage level for torque sensor:

500mV / 1000mV / 3500mV.

Basic Settings Advanced Settings		Basic Settings Advanced Settings		Basic Settings Advanced Settings	
➡Torque level range	500m <b>V</b>	➡Torque level range	1000m <b>V</b>	➡Torque level range	3500 m <b>V</b>
Poles in motor	46	Poles in motor	46	Poles in motor	46
Start mode	Zero	Start mode	Zero	Start mode	Zero
Drive mode	2	Drive mode	2	Drive mode	2

#### 4.16 Poles in Motor

Press Up  $\land$  or Down  $\checkmark$  to set number of magnetic poles for speed gauge.



Min. Value: 1, Max. Value: 255. Default poles number: 1.

Basic Settings Advanced Settings		Basic Settings Advanced Settings		Basic Settings Advanced Settings	
Torque level range	500m <b>V</b>	Torque level range	€ 500m <b>V</b>	Torque level range	500m <b>V</b>
➡Poles in motor	46	➡Poles in motor	50	➡Poles in motor	69
Start mode	Zero	Start mode	Zero	Start mode	Zero
Drive mode	2	Drive mode	2	Drive mode	2

#### 4.17 Start Mode

Press Up  $\checkmark$  or Down  $\checkmark$  to select start mode : Throttle on demand and Throttle after pedal. "Zero" means Throttle on demand, "Non-Zero" means Throttle after pedal.

8	Basic Sett Advanced Se	ings ettings
500m <b>V</b>	Torque level ran	ge 500m <b>V</b>
46	Poles in motor	46
Zero	➡Start mode	Non Zero
2	Drive mode	2
	500mV 46 Zero 2	Basic Sett Advanced Set 500mV 46 Zero 2 2 Basic Sett Advanced Set 7 Poles in motor ⇒Start mode Drive mode

#### 4.18 Drive Mode

Press Up A or Down V to select drive mode: 0 / 1 / 2. 0 means pedal assist only,

1 means throttle only, 2 means both modes available.

Basic Settings Advanced Settings		Basic Settings         Basic Settings           Advanced Settings         Advanced Settings			ings ettings	
Torque level range	500m <b>V</b>	Torque level ran	ige 500m <b>V</b>	Torque level ran	ge 500m <b>V</b>	
Poles in motor	46	Poles in motor	46	Poles in motor	46	
Start mode	Zero	Start mode	Non Zero	Start mode	Non Zero	
➡Drive mode	0	➡Drive mode	1	➡Drive mode	2	



#### 4.19 PAS Sensor Type

Press Up  $\checkmark$  or Down  $\checkmark$  to select PAS Sensor Type: 5 / 8 / 12. This value is the number of magnetic steels on the PAS disc.

Basic Settings Advanced Settings		Basic Settings Advanced Settings		Basic Settings Advanced Settings	
➡PAS Disc	5	→ PAS Disc	8	⇒PAS Disc	12
Start Sensitivity	2	Start Sensitivity	2	Start Sensitivity	2
Start Strength	3	Start Strength	3	Start Strength	3
EXIT		EXIT		EXIT	

#### 4.20 Start Sensitivity

Press Up  $\checkmark$  or Down  $\checkmark$  to select start sensitivity range: 1~24. This value is the start latency after pedal.

Basic Settings Advanced Settings		Basic Settings Advanced Settings		Basic Settings Advanced Settings	
PAS Disc	5	PAS Disc	5	PAS Disc	5
➡ Start Sensitivity	0	➡ Start Sensitivity	1	➡ Start Sensitivity	2
Start Strength	3	Start Strength	3	Start Strength	3
EXIT		EXIT		EXIT	

#### 4.21 Start Strength

Press Up  $\checkmark$  or Down  $\checkmark$  to select start sensitivity range: 0~5. This value is the start power output after pedal.

Basic Settings Advanced Settings		Basic Settings Advanced Settings		Basic Settings Advanced Settings	
PAS Disc	5	PAS Disc	5	PAS Disc	5
Start Sensitivity	0	Start Sensitivity	0	Start Sensitivity	0
➡ Start Strength	0	➡ Start Strength	1	➡ Start Strength	5
EXIT		EXIT		EXIT	



#### 4.22 Factory Reset

Press M to enter the Factory Reset Interface. Select YES to reset to factory setting,

Select Exit to return to the previous menu.

MENU Display Settings Basic Settings	Basic Setti Factory set	Basic Settings Factory settings		Basic Settings Factory settings	
Advanced settings >	YES		YES		
➡ Factory settings >	⇒ ODO	67.5 km	ODO	67.5 km	
Information	BACK		⇒ BACK		
EXIT					

#### 4.23 Information

Press M to enter the information interface and check info like speed record,

MENU **Basic Settings Basic Settings** Display Settings Basic Settings Informatio **Factory settings** 51.8 km/h Product Info > AVG Speed > Information > 54.0 km/h **Battery Info** AVG Speed > EXIT 74.1 km TRIP BACK ODO 75.8 km **Basic Settings Basic Settings Basic Settings** Voltage Version H1.0 38.9V Temperature ... Date 2023-03-05 Capacity 0% Remaining Capacity ...mAh SWC-G31-13 **Cycle Times** Full Charge Capacity ...mAh Serial NO ... BACK BACK Health ...

distance record and serial numbers, etc.

## 5. Error Code

The display can report error codes of the electric vehicle. Error codes will be shown when the display detects corresponding error/failure. The interface is as follows:





#### **Error Code Table**

Error Code (decimal)	Status	Note
EOO	Normal	
E03	Brake Engaged	
E05	Throttle Failure	
E06	Low Voltage Protection	
E07	Over Voltage Protection	
E08	Motor Hall Signal Error	
E09	Motor Phase Error	
E16	Controller Error	
E23	Front Light Error	
E27	Controller Over Current Error	
E30	<b>Communications Error</b>	

## 6. Serial Code

Each Sciwil display product bears a unique Serial Code on the back shell



(as shown in the photo below): 192 2 1 210603011



Explanation to the above Serial Code:

- **192:** Customer Code
- 2: Protocol Code
- **1**: Program can be overridden (0 means can not be overridden)
- **210603011:** P.O. (purchase order number)



## 7. Safety Notes

PLEASE TAKE CAUTION WHEN USE, DO NOT PLUG OR UNPLUG THE DISPLAY WHILE YOUR E-BIKE IS POWERED ON.



AVOID CLASHES OR BUMPS TO THE DISPLAY.



AVOID USING IN HEAVY RAINS, SNOWS OR LONG EXPOSURE TO STRONG SUNLIGHT. DO NOT TEAR THE WATER-PROOF FILM ON THE SURFACE OF THE SCREEN, OTHERWISE THE WATER-TIGHT PERFORMANCE OF THE PRODUCT MAY BE DEGRADED.

DO NOT PLUG OR UNPLUG THE DISPLAY WHILE THE SYSTEM IS POWERED ON. UNAUTHORIZED ADJUSTMENT TO DEFAULT SETTINGS IS NOT SUGGESTED, OTHERWISE NORMAL USE OF YOUR E-BIKE CAN NOT BE GUARANTEED.

×

WHEN THE DISPLAY PRODUCT DOES NOT WORK PROPERLY, PLEASE SEND THE IT FOR AUTHORIZED REPAIR IN TIME.



## 8. Quality and Warranty

#### 8.1 Warranty Term

In compliance with local laws, Sciwil provides limited warranty period covering 24 months after the date of manufacturing (as indicated by the serial number), applies to quality issues during normal operations.

The limited warranty shall not be transferred to a third party other than as specified in the agreement with Sciwil.

Other situations may be covered, depending on the agreement between Sciwil and the buyer.

#### 8.2 Warranty Exclusions:

- 1. Sciwil products that have been opened, modified or repaired without authorization.
- 2. Damage on the connectors.
- 3. Damage to the surface after leaving factory, including shell, screen, buttons, or other appearance parts.
- 4. Damage to wiring and cables after leaving factory, including breaks and exterior scratch.
- 5. Damage or loss due to force majeure (e.g. fire or earthquake) or natural disaster (e.g. lightening).
- 6. Out of the warranty period.

## 9. Version

This display user manual is in compliance with the general software version (A/0) of Changzhou Sciwil E-Mobility Technology Co., Ltd. There are chances that display products on some e-bikes may have a different software version, which should be subject to the actual version in use.